

**PROGRESS NOTE**

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Date: May 21, 2012

Case Worker: Will Jones

Consumer: Collette Rose

Location: Any County Jail

Narrative:

CM met with Collette at the County Jail. She presented with flat affect and depressed mood. She spoke slowly and she required re-direction back to the conversation on multiple occasions, stating that she did not remember what she was talking about. Throughout the conversation, Collette was tearful and often spoke with her eyes closed or maintained poor eye contact.

Collette began the interview by asking if I wanted to hear more about her “failed life” and she continuously talked about “pain and grief.” We discussed her personal history and I was able to gather the following additional details:

Family relationships: Reports that her half-sister Stephanie is her “one true friend” and doesn’t have contact with any other family members. Feels she is a burden on Stephanie. Her mother’s maiden name is Mary Moore and her father’s name is John Rose. She expressed anxiety that I was asking these questions and I reassured her that this is only for the SSI application and that I would not contact her family without her permission.

Childhood: Reports that she had an “unhappy” childhood and ran away at age 15, resulting in hospitalization. She began to cry when speaking about this and refused to give details. Collette states she was placed in foster care, but was “beat up” by her foster mother and ran away.

Personal relationships: At age 15 was in relationship with a man named Tito, who had her deliver drugs and have sex with others. At age 16, Collette was in relationship with a 30 year old man named James. At about age 18, she had her first child, James Robert Brown, Jr. (“Jimmy”) – she reports that after the birth of her son, James “lost interest” in her. She experienced violence in this relationship and James broke her jaw. After this incident, CPS became involved and removed Jimmy from Collette’s custody. Her relationship with James lasted approximately 4 years. Collette has never been married.

Collette was reluctant to talk about any current intimate relationships. She states that after her relationship with James, she “got sick a few times” with depression and experienced multiple miscarriages. She reports that she had a lot of problems with her son, but was crying and did not wish to discuss details. She states, “There’s been a lot of sadness in my life.”

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Resources/Income: No income from any source. Had food stamps before she was incarcerated and will apply for them again with the SSI application.

Collette wished to end the interview, so we agreed to meet again at the jail to continue the SSI/SSDI application process. Of note during the interview, after answering questions Collette often asked, "Was that the right answer? I don't want to get in trouble." She appears to express a fear of being disliked.

During the next interview, CM will attempt to gather additional information for the medical summary report.

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Date: May 22, 2012

Case Worker: Will Jones

Consumer: Collette Rose

Location: Outreach Office

Narrative:

CM talked with Lauren Smith at Child Protective Services (CPS) – release of information for Lauren/CPS is on file. Lauren is the case manager assigned to Layla's case (Collette's daughter).

Lauren states that she has been trying to work with Collette since Layla entered CPS custody on obtaining disability benefits; however, Lauren states that while she has repeatedly explained that benefits and income will help Collette get housing and regain custody of her daughter, Collette "does not seem to remember these conversations" and has missed multiple appointments that Lauren arranged at Social Security. Lauren states, "I'm not sure what to do anymore, sometimes she tells me that she has an elaborate plan to get rich and doesn't need the appointments, and other times she misses appointments because she says she can't get out of bed."

CM asked if we could access any of the CPS records for the SSI/SSDI application and Lauren reports that it might take a while for the records to leave CPS, but she is happy to provide information in the meantime. When asked why Layla was removed from Collette's custody, Lauren states that according to the initial investigations, Collette was not able to provide adequate hygiene and food for Layla. Lauren reports that Collette was stealing food from convenience and grocery stores, and was frequently picked up by police for this.

They tried placing Layla in Stephanie Montaine's custody, but Stephanie was unable to care for Layla, as she already has three children. Lauren believes that if Collette is able to obtain income, she can access housing that will be suitable to regain custody of Layla.

Lauren also states that Collette has missed appointments to visit with her daughter when experiencing symptoms of depression or mania, and that Collette "loses track of days." When asked how Collette interacts with Layla during supervised visitation, Lauren states, "She often spends the entire visit crying and appears depressed. She'll interact with Layla during playground visits, but she often appears to lack energy. But she does love Layla, that is clear."

CM will continue to follow up with Lauren to gather additional functional information as we develop the SSI/SSDI application.

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Date: May 22, 2012

Case Worker: Will Jones

Consumer: Collette Rose

Location: Any County Jail

Narrative:

CM met with Collette at the county jail. Her hair appeared uncombed and her clothes were wrinkled. Throughout the meeting, Collette's mood appeared to change from depressed and tearful, to assertive and angry, and back to tearful. She displayed poor eye contact and often would speak with her eyes closed or looking into the distance. She expressed feelings of hopelessness and depression. Collette spoke more rapidly at this meeting than in previous meetings and often jumped from one topic to another.

During the meeting, I gathered additional information for Collette's medical summary report:

Substance use: Currently sober for 9 weeks. Previously used cocaine and alcohol, but has had "extensive experimentation" with other drugs and states that she used "anything that will numb the pain." Reports that she was sober during her pregnancy with Layla and during probation. During these times of sobriety she continued to experience symptoms of depression and has also experienced symptoms of mania while sober.

Physical health: Has diabetes and hypertension. Inconsistent in taking medication and does not follow prescribed diet. Will get an intake appointment for her at Local Charities Health Clinic upon release.

ADLs: Reports that her half sister "nags" her to wash her face, brush her teeth, and shower, and this is consistent with reports from her half sister. Reports that she cannot be in a store for more than a few minutes and is unable to cook. Collette has never managed a place of her own, or had experience paying bills. She gets to places by car, but has no insurance and the car is unregistered. She states that she cannot take a bus because she gets lost on it.

Employment: Previously worked at a "burger house" (April 2010), Bandito Burrito (March 2011), and a convenience store (June 2009). Did not work before this. Reports that her boyfriends or family would support her. Her last job was at Q-mart as a grocery store as a shelf stocker for two weeks in December 2011 (last date worked 12/21/2011). Collette gave me permission to talk with her former employers.

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Reports difficulty keeping jobs and performing tasks, particularly using computers – quit her fast food job when they asked her to use a computer. Has been “yelled at” by supervisors for being too slow at tasks. At her grocery store job, she says she initially completed tasks quickly, but she was disciplined for rearranging the stock in her “own system.” During the discussion about work, Collette frequently began to cry.

I explained to Collette that Social Security might ask her to estimate how much money she earned when she last worked. She tearfully replied, “I don’t remember, I don’t remember anything.” I reassured her that this is just an estimate and we worked out that she may have earned \$700 in 2011. (She estimated working approximately 10 days at each job, 5 hours a day, earning \$7/hour)

Social/Interaction with others: Reports that she was always getting yelled at on jobs and that people don’t like her. Described confrontations with supervisors and difficulty handling job stress. Collette also described avoiding people in public and staying by herself. She says, “No one really likes me. I want someone to love me, but it is easier to stay alone and avoid trouble.” Collette reports that during last relationship she would stay alone in her boyfriend’s apartment almost all the time so that her boyfriend would know where to find her.

Collette began to cry when talking about being around others and trying to visit her daughter and requested that we end the interview. Before I left we arranged that she would meet Dr. Banes 5/24/12 to complete a mental status exam in support of her SSI/SSDI application. She was hesitant to meet with him, but I explained that he would just ask her questions about herself, as I’ve been doing and that I will be there to support her.

I will meet with Collette on 5/24/12 during the mental status exam and follow up with her at that time.

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Date: May 23, 2012

Case Worker: Will Jones

Consumer: Collette Rose

Location: Outreach Office

Narrative:

I called Collette's previous employer, Q-mart, and spoke with her former supervisor, Ms. Benedetto. She verified that Collette worked at Q-mart from 12/09/11 to 12/21/11. When asked about the tasks she completed at work, Ms. Benedetto states that Collette worked by herself at night stocking shelves. She states that Collette often needed the instructions repeated to her on how to complete tasks, and her work was frequently corrected. Ms. Benedetto stated that Collette worked quickly at the beginning, but would place items in the wrong part of the store. She states, "Collette said she had her own system of how to do things and became very upset when I asked her to follow the instructions I had given. When I would correct her, even gently, she would burst into tears and was inconsolable. I often had to send her home because she wouldn't stop crying. After the third time, I realized that she just couldn't handle working in a convenience store."

I also called Bandito Burrito, which Collette worked at in March 2011 and spoke with Mr. Thomas, who was her manager at the time. He states that he remembers Collette, even though she only worked there two weeks. Mr. Thomas said that she regularly cried at work and he had to give her extra breaks, during which she would sit in the back of his office and cry. When asked what brought this on, Mr. Thomas states that this would happen whenever he tried to correct something she was doing, or provide direction. He reports that she quit without notice when she was assigned to work a computerized cash register.